

249113

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC☒ CLEC☐ ILEC☐ Wireless

2014-12.A

## CERTIFICATED COMPANY INFORMATION

DukeNet Communications, LLC

Company Name

FEIN/SSN

212-364-8482

Dba/fka

Telephone #

60 Columbus Circle

Mailing Address

New York, NY 10023

City, State, Zip Code

Same as above

Business Location

Same as above

New York

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: CT CorporationMailing Address: 2 Office Park Court, Suite 103Columbus, SC 29223

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

Charlene Keys, 3347 Platt Springs Road West Columbia, SC 29170

A. **General Manager** (Include Address if different than above)

803-744-5497

/

/ charlene.keys@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

/

/ TWC.Regulatory.Complaints@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

David LaFrance, 13820 Sunrise Valley Drive, Herndon, VA 20171

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

703-561-8841

/

/ 703-345-2513

/ david.lafrance@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

1-877-263-1620

C2. **Customer Contact** (Toll Free Number)

Todd Caton, 3347 Platt Springs Road West Columbia, SC 29170

D. **Engineering Operations** (Include Address if different than above)

842-913-7992

/

/ todd.caton@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

David Sykes, 3347 Platt Springs Road West Columbia, SC 29170

E. **Test and Repair** (Include Address if different than above)

803-251-5321

/

/ david.sykes@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

F. **Emergencies** (During Non-Office Hours)

1-877-263-1620

/

/

Telephone Number

/ Facsimile Number

/ E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. Julie Laine, 60 Columbus Circle, New York, NY 10023  
**Regulatory Officer** (Include Address if different than above)  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number / Facsimile Number / E-mail Address  
David LaFrance
- H. **Dual Party Mailings (Name)**  
13820 Sunrise Valley Drive, Herndon, VA 20171  
(Mailing Address)  
703-561-8841 / 703-345-2513 / david.lafrance@twcable.com  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- I. **Interim LEC Fund Mailings (Name)**  
  
(Mailing Address)  
/ /  
Telephone Number / Facsimile Number / E-mail Address  
David LaFrance
- J. **Universal Service Fund Mailings (Name)**  
13820 Sunrise Valley Drive, Herndon, VA 20171  
(Mailing Address)  
703-561-8841 / 703-345-2513 / david.lafrance@twcable.com  
Telephone Number / Facsimile Number / E-mail Address  
Ann Reitter
- K. **Gross Receipts Mailings (Name)**  
7800 Crescent Drive I, Charlotte, NC 28217  
(Mailing Address)  
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com  
Telephone Number / Facsimile Number / E-mail Address  
N/A
- L. **Lifeline Mailings (Name)**  
  
(Mailing Address)  
/ /  
Telephone Number / Facsimile Number / E-mail Address

Olivia Hill

**This form was completed by**  
**Sr. Paralegal, Regulatory**  
**Title**

Olivia D. Hill

**Signature**

/ 2/21/14

**Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
*And*  
Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201